

## Sample article for organizations to use to reach customers/taxpayers

*Customize and provide the following article on your website to alert individuals and families about Open House Saturday and free tax services.*

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### **Open House Saturday – May 15, 2010 – to Help Small Businesses and Individuals Solve Tax Problems Please Tell Family and Friends**

The IRS will hold a special nationwide Open House on Saturday, May 15 to help small businesses and individuals solve tax problems.

On **Saturday, May 15, 2010**, the IRS office in [\[add city, state, address – see attached list\]](#) will be one of approximately 200 IRS offices, at least one in every state, to host an Open House from 9 a.m. to 2 p.m. local time. IRS staff will be available to help taxpayers work through their problems and walk out with solutions.

IRS locations will be equipped to handle issues involving notices and payments, return preparation, audits and a variety of other issues. For example, a taxpayer who cannot pay a tax balance due can discuss with an IRS professional whether an installment agreement is appropriate and, if so, fill out the paperwork then and there. Assistance with offers-in-compromise will also be available. Likewise, a taxpayer struggling to complete a certain IRS form or schedule can work directly with IRS staff to get the job done.

“Our goal is to resolve issues on the spot so small businesses and individuals can put any issues they have with the IRS behind them,” IRS Commissioner Doug Shulman said. “If you have a problem filing or paying your taxes or resolving a tough tax issue, we encourage you to come in and work with us.”

If you live in an area that's participating in this event, please help spread the word on this tax assistance event. Encourage people you know—family, friends and neighbors—to visit an IRS office if they need free help with federal tax issues.

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***NOTE TO EDITOR: Below is an additional item you can use to promote May 15:***

- [List of IRS offices open on May 15](#)
- [Flyer to promote May 15 Open House \(English\)](#)
- [Flyer to promote March 15 Open House \(Spanish\)](#)